



Dear valued customer,

As we approach key Drug Supply Chain Security Act (DSCSA) enforcement deadlines, we want to help ensure you are fully prepared to meet upcoming requirements that impact the handling, verification and return of DSCSA in-scope product.

What's Changing and When

Starting **Aug. 27, 2025**, wholesale distributors like McKesson must be fully DSCSA compliant. This includes the ability to:

- Receive and share **serialized product data** using EPCIS standards
- Verify returned products before resale
- Match Global Location Numbers (**GLNs**) for transactions and returns

Key Impacts for Receiving and Returns

As of Aug. 27, 2025, McKesson will only be able to accept DSCSA in-scope saleable returns from the customer it originally sold the specific product identifier to, and all saleable return items must have a readable and scannable product identifier barcode.

To remain compliant, **saleable returns** of DSCSA-covered drugs must:

- Be in **saleable condition**, not expired, damaged or defective
- Be originally purchased from McKesson under a matching **GLN**
- Include a **valid serial number** that matches McKesson's transaction data
- Be accompanied by a completed **return authorization (RA)**

Please note: Unsolicited or unassociated controlled room temperature product will be returned to you. If a returned product requires cold chain storage or is a controlled substance, it will be processed as an unsaleable return and the product will be destroyed. Additionally, product(s) may only be returned by the purchasing party. This impacts 340B products, as only the covered entity that purchased the product may receive returned credit for 340B replenishment purchases.

Future Compliance Dates

Following closely, **Nov. 27, 2025**, marks the enforcement deadline for dispensers with **26 or more full-time employees**, who must be able to:

- Verify product identifiers on suspect or illegitimate products
- Exchange transaction information securely and electronically
- Respond to federal or state regulators with complete traceability records

Next year on **Nov. 27, 2026**, dispensers with fewer than 26 full-time employees must be able to verify product identifiers, exchange data electronically and trace transactions.

Resources and Support Available

Attached you will find two documents to help guide you through the transition:

- Countdown to DSCSA Compliance Checklist
- DSCSA Most Frequently Asked Questions

These documents will also be available for ongoing reference on your McKesson ordering portal. Look for reminder messaging on your ordering portals and additional DSCSA materials, including updated FAQs and the 2025 DSCSA Countdown to Compliance Webinar.

Thank you for your continued partnership.